

## The Gruppo CAP Case Study



Gruppo CAP



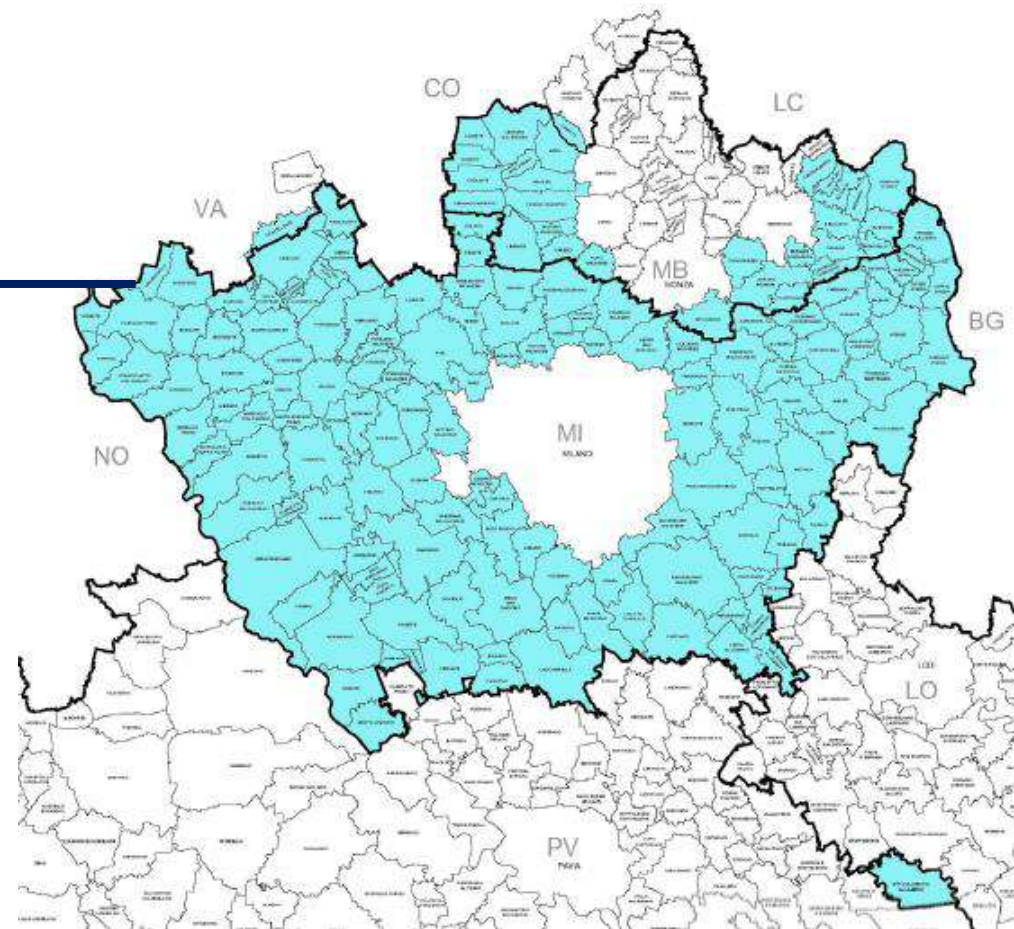
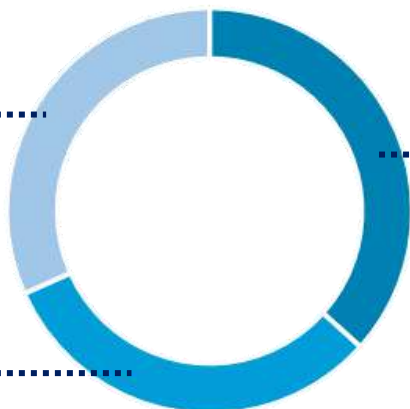
is the operator of the water integrated system for the **METROPOLITAN CITY OF MILAN** and other cities of the province of **MONZA-BRIANZA**, **VARESE** and **COMO**.

## No. Municipalities served

**154**  
Aqueducts

**133**  
Water  
treatments

**133**  
Sewers





# Gruppo CAP in Numbers 1/2



**2,2 million inhabitants served**

(higher if you add the people who travel to work daily in one of the most industrialized and productive areas of Italy)



**868 employees**



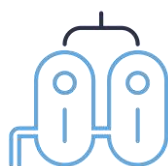
over  
**6,500 kilometers**  
of sewerage



over  
**750 wells**



about  
**200 million m<sup>3</sup>**  
of water supplied



**40**  
wastewater  
treatments plants



approximately  
**6,500 kilometers**  
of water network



about  
**170 water houses**

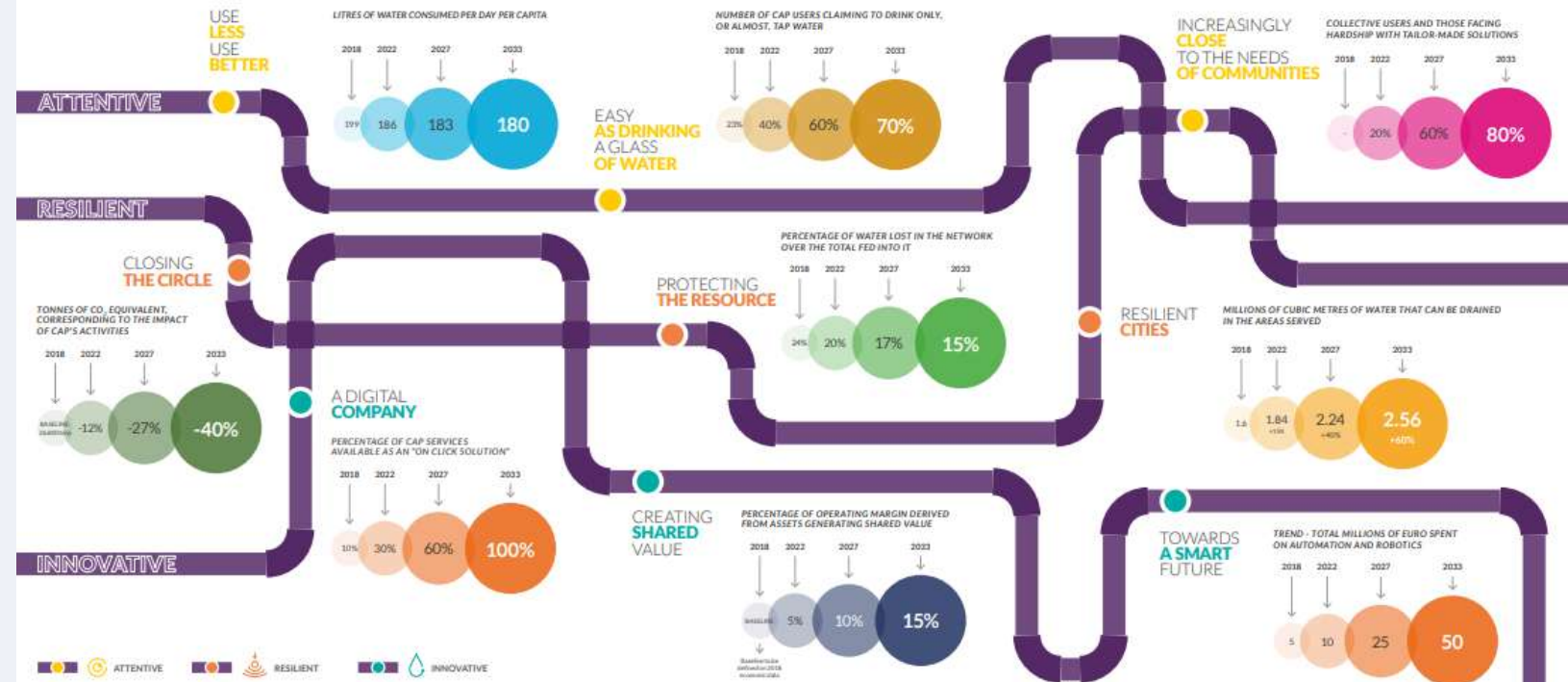


# Sustainability in CAP



## OUR SUSTAINABILITY STRATEGY

- The Group's first strategic **Sustainability Plan** inspired by the international best practices in the sector.
- A strategy resulting from the integration of **sustainability objectives in the business activities** which identifies the corporate changes and provides innovative tools able to respond to the challenges of the sector.
- A strategy built around 3 priority action lines and 9 ambitious targets to achieve by 2033 with the aim to anticipate the main **social, environmental and economic challenges and trends** of the sector.





# Sustainability Plan

## ATTENTIVE



to people's needs, to increase the well-being and trust of increasingly aware and demanding communities

Demographic and social changes are creating strong pressures on the functioning mechanisms of markets worldwide.

For the company, the ability to be attentive, that is, to know how to pick up the signals from society and to respond quickly and comprehensively, is of strategic importance in today's world.

**+55%**

growth in global fresh water demand expected between 2010 and 2050

**Second**

in the world behind Mexico and first in Europe for per capita consumption of bottled water

**+5 million**

Italians in absolute poverty, a record number since 2005

## RESILIENT



in assets, governance and management to protect an essential asset for life

The evolution of consumption and production systems is putting increasing pressure on ecosystems, both in terms of resource consumption and of waste produced and emissions into the atmosphere. These production and consumption activities, together with short-sighted and often unsustainable urbanization methods, have growing local impacts that multiply extreme events. This also concerns water management with more frequent and critical episodes of flooding or drought.

**August 1**

Earth Overshoot Day 2018, i.e. the day humanity went into debt with the planet's resources

**10.4 million**

people whose water needs could be met with the volume of water lost in Italy

**5,000**

hectares of the national territory consumed between 2015 and 2016

## INNOVATIVE



in the market, anticipating the rules and feeding our ability to network

Technological and knowledge developments are creating strong pressures on the functioning mechanisms of the markets. They are changing companies' organization, collaboration and innovation logics and strategic choices. The greatest challenge of the change is posed by the adaptability of people and organizations.

**3-6 trillion**

dollars: the economic impact of the IoT globally

**35 billion**

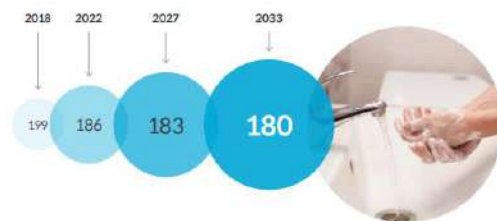
euro: the opportunity for growth by stimulating collaboration between companies and start-ups in Italy

**10 billion**

euro in damages attributable to cyber-crime in Italy in 2016

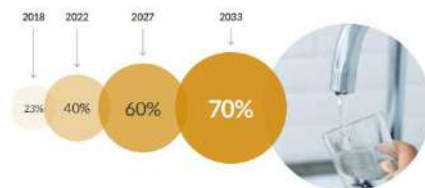
## USE LESS USE BETTER

LITRES OF WATER CONSUMED PER DAY PER CAPITA (CAP users)



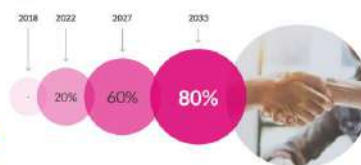
## EASY AS DRINKING A GLASS OF WATER

NUMBER OF CAP USERS CLAIMING TO DRINK ONLY, OR ALMOST, TAP WATER (CAP Customers)



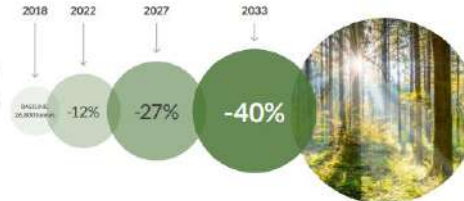
## INCREASINGLY CLOSE TO THE NEEDS OF COMMUNITIES

COLLECTIVE USERS AND THOSE FACING HARDSHIP WITH TAP OR MADE SOLUTIONS (CAP users)



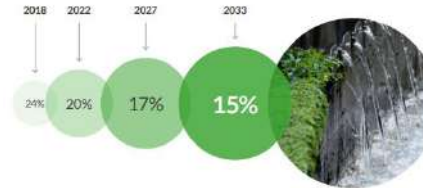
## CLOSING THE CIRCLE

TONNES OF CO<sub>2</sub> EQUIVALENT, CORRESPONDING TO THE IMPACT OF CAP'S ACTIVITIES (CAP users)



## PROTECTING THE RESOURCE

PERCENTAGE OF WATER LOST IN THE NETWORK OVER THE TOTAL FED INTO IT (CAP users)



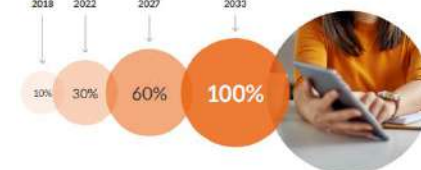
## RESILIENT CITIES

MILLIONS OF M<sup>3</sup> OF WATER THAT CAN BE DRAINED IN THE AREAS CAP SERVES (CAP users)



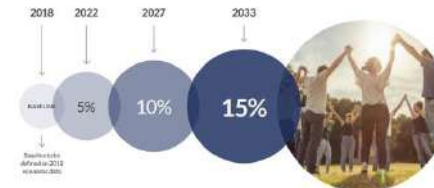
## A DIGITAL COMPANY

PERCENTAGE OF CAP SERVICES AVAILABLE AS "ON-CLICK SOLUTION" (CAP users)



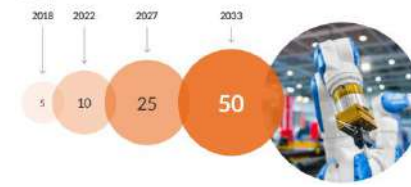
## CREATING SHARED VALUE

PERCENTAGE OF OPERATING MARGIN DERIVED FROM ASSETS GENERATING SHARED VALUE (Based on the contribution of CAP to local economies)



## TOWARDS A SMART FUTURE

TREND - TOTAL MILLIONS OF EURO SPENT ON AUTOMATION AND ROBOTICS (CAP users)





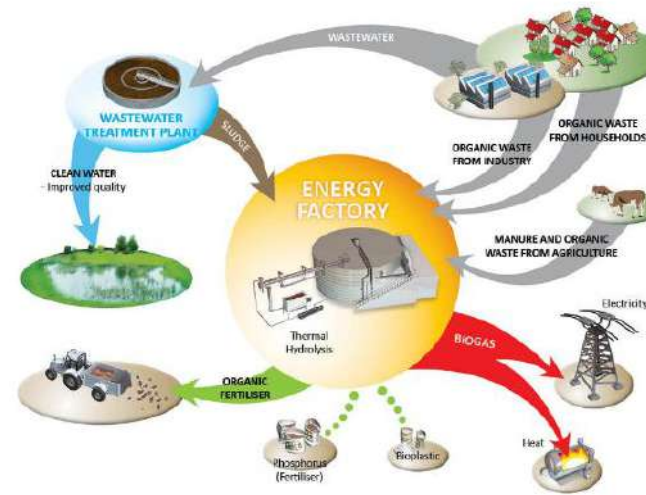
## Projects and Activities





# Defining the challenge - 2016

- Gruppo CAP provides municipal water and wastewater services to over 2 million inhabitants, producing in 61 waste-water treatment plants where almost 90.000 ton/year dewatered sludge is produced.
- In such a scenario Gruppo CAP can and wants to deliver a circular economy approach. To this aim Gruppo CAP has defined a territorial Master Plan to implement eco-innovative and energy-efficient solutions to
  - renovate and innovate existing wastewater treatment plants
  - close the circular value chain by applying low-carbon techniques to recover materials that are otherwise lost.



- The existing municipal wastewater treatment plants can be renovated and integrated to become multi-purpose urban biorefineries that serve the citizens to treat and valorize municipal waste streams, such as wastewaters and organic waste, towards a coherent urban strategy
- In order to include leading edge sustainable solutions, the **Master Plan (50 M€ budget)** considers synergic interaction with large ongoing European Horizon2020 innovation actions, such as the **“SMART-Plant”** and the **“Digital Water Cities”** projects
- Existing anaerobic digesters will be valorized towards the best exploitation of the existing reaction volumes, industrial symbiosis opportunities will be explored in order to provide better and cheaper services to our customers



## Vision and strategy

PerFORM WATER 2030 will create a living lab of strategic importance for the public water management sector. Innovative technologies and practices will promote a more efficient and sustainable future for the Integrated urban water management. The project aims to support water utility managers, so that they can act as key players and promoters of innovation in the water sector.

The project will take place in various wastewater treatment plants managed by CAP Group in the Metropolitan City of Milan and it will focus on 4 main thematic areas, whose research activities will be supported by transversal implementation and dissemination actions (or further information, please refer to the specific web-page dedicated to [project activities](#) of PerFORM WATER 2030).



### Water

This thematic area includes drinking water quality and its network optimization, monitoring and removal of emerging contaminants, monitoring and reduction of gaseous emissions into atmosphere and wastewater treatment processes optimization.



### Biosolid valorization

The planning and activation of measures to reduce the quantity of sludge produced during the purification phase is envisaged. This line of action also includes an action aimed at thermally exploiting the sludge, recovering energy and raw materials from purification activities.



### Recovery of energy and materials

This thematic area is addressed to the recovery of materials and energy in wastewater treatment plants, the upgrade of biogas to biomethane and the optimization of anaerobic digestion.

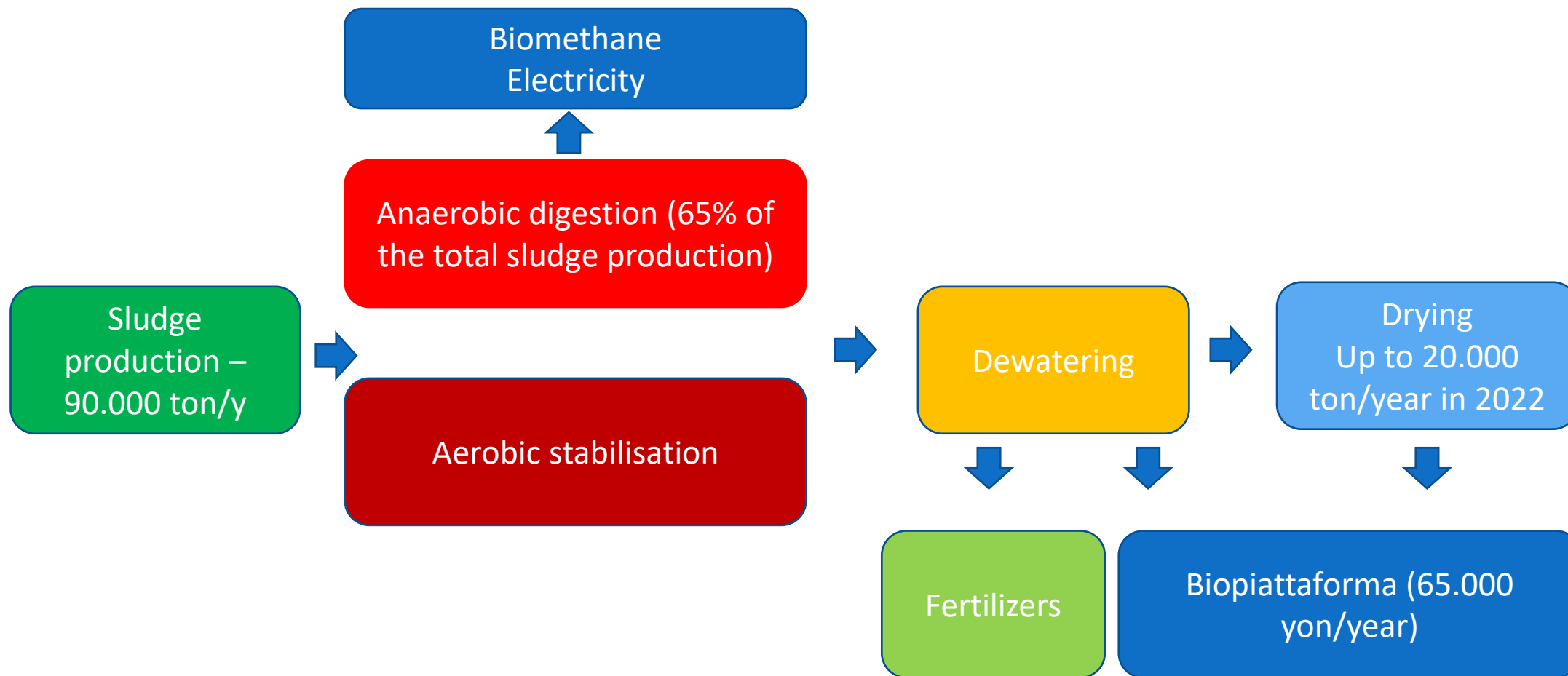


### Economic and social issues

An extensive assessment of the economic and social acceptance of new technologies is carried out by involving stakeholders and by an advanced analysis of costs and pricing strategies for the water service.



# Sludge management strategies





# Biomethane Production

- 1.** The biomethane production plant at the **Bresso- Niguarda** wastewater treatment plant was started up in April 2019. It is the first plant in Italy to feed SNAM biomethane from sewage wastewater into the network. All biomethane is sold for automotive purposes to a shipping company that manages several distributors in the Milan area.
- 2.** CAP also obtained biomethane sustainability certification under UNI/TS11567 from RINA. Total production of biomethane meeting all national and international standards in 2019 amounted to 325,339 Smc.
- 3.** In order to maximise production, CAP, in collaboration with **Kyoto Club**, has carried out simulations to make the treatment processes of organic materials (FORSU, agro-food waste, mowings) to be used in the production of biomethane more efficient.



## BIOMETANO

Potenzialità nella Città metropolitana di Milano e ruolo di Gruppo CAP



# Nutrients, chemicals and material recovery



**TARGET** Within 2033:

**90%** reduction of waste production

**13,000 tonnes** of green products made from waste



CAP launched several **projects**:

- sulphur recovery at the Bresso WWTP from April 2019;
- fermentation sludge with VFA production (volatile fatty acids) at the Sesto San Giovanni WWTP since September 2019.
- Sand recovery in Robecco (end of waste)



In addition, other **fertilizers production plant** have been implemented:

- compost, obtained with the sludge of the WWTP of Rozzano;
- Biosulfate at Peschiera Borromeo and San Giuliano Est WWTP

 Agrosistemi s.r.l.

## Biocarbonato

Carbonato di calcio di defecazione - tipo 22 AIL3 D.L.gs./2010



**Imballo: BIG BAGS kg 500 / SFUSO**      **CONTIENE A MMINOACIDI**  
**CONTIENE MAGNESIO**

**AZIONI:**  
CORREGGE I SUOLI ACIDI; APPORTA SOSTANZA ORGANICA, CALCIO  
DISPONIBILE, MAGNESIO; MIGLIORA LA STRUTTURA DEL SUOLO AGRARIO.

**BIOCARBONATO / Caratteristiche:**  
Stato fisico: Aspetto leroso a granulometria mista sempre inferiore a 10 mm

**Componenti principali:** carbonato di calcio, sostanza organica idrolizzata

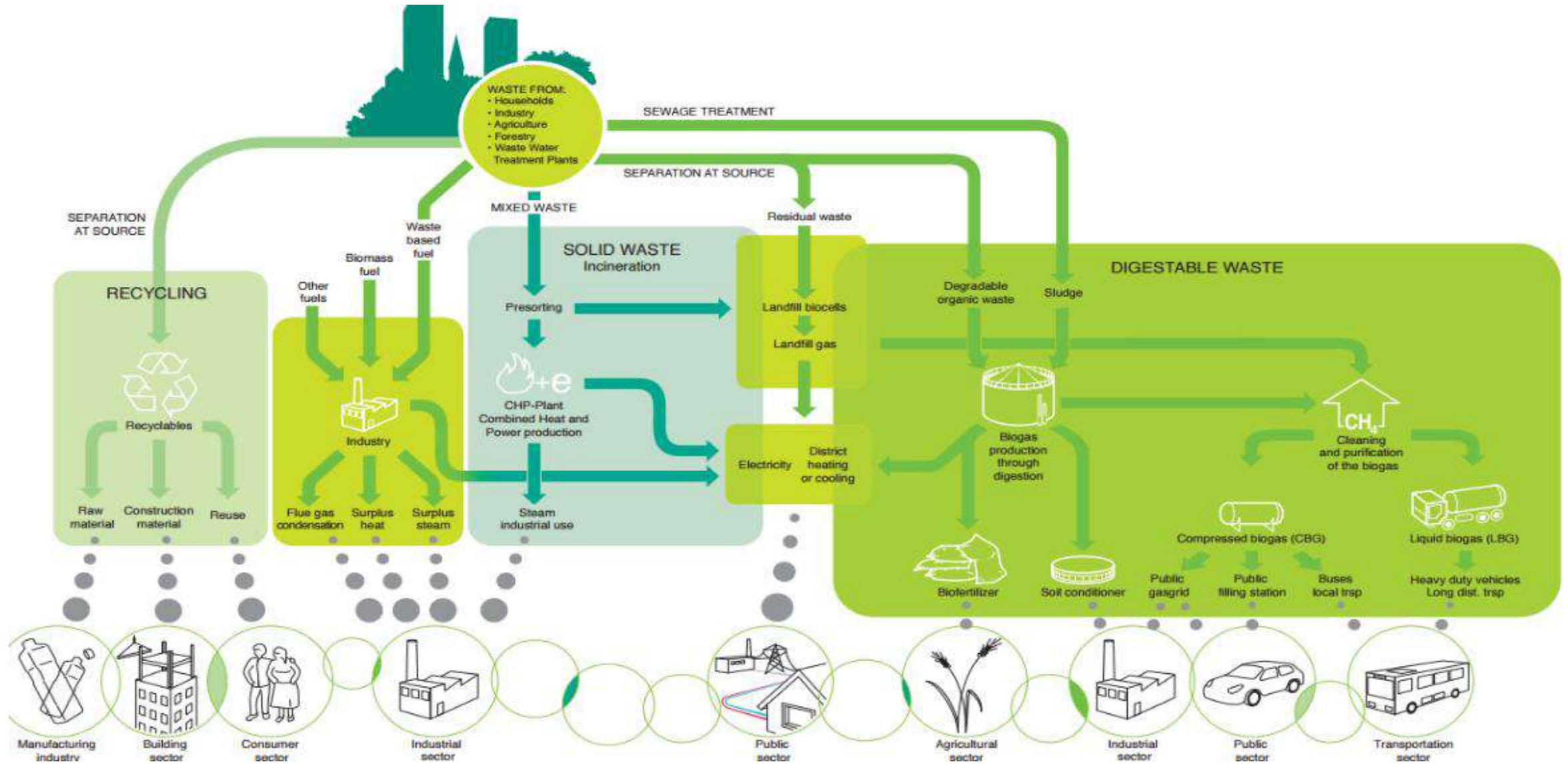
**Sostanza Organica:** è costituita da materiali biologici selezionati ed idrolizzati per via chimica, senza l'uso di calore.

L'idrolisi alcalina abbassa la carica patogena e garantisce una manipolazione sicura.





# Biopiattaforma Sesto – The Idea





# The BIOPIATTAFORMA Project



## OBJECTIVE

Transforming the existing municipal waste incineration plant into a biorefinery for sludge (65.000 ton/y) and OFMSW (30.000 ton/y) treatment and for nutrients/energy recovery

**34,5** M€ Sludge line

**12,5** M€ OFMSW Line

**47 employees kept their jobs**

**New 547 new jobs induced**



# The BIOPiATTAFORMA Project

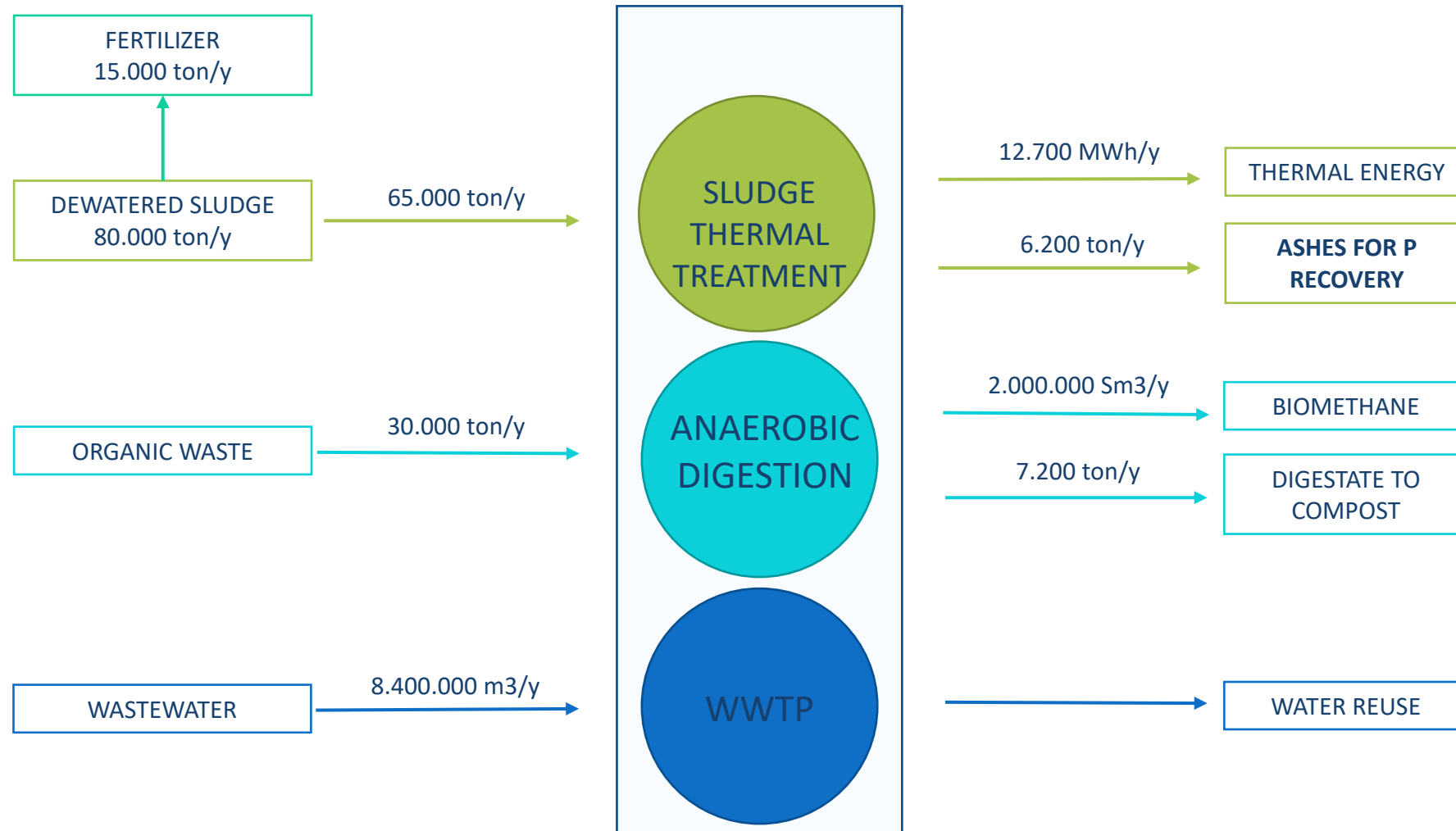






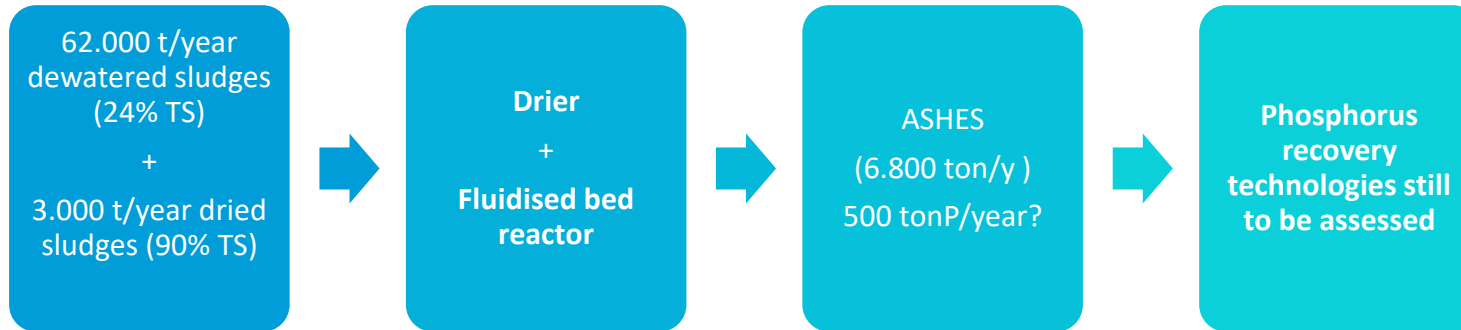


# The BIOPiATTAFORMA Project





# An opportunity for P-recovery – sludge stream?



## VALUE CHAIN STILL TO BE DEFINED



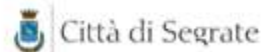
- Need for centralized treatment plants (sludge mono-incineration and WWTP+OFMSW still to be developed in Italy)
- Real productivity to be assessed through pilots
- STRUBIAS
- Organic fertilizers regulation
- European Phosphorus Platform
- Italian Phosphorus platform
- Is our project «big» enough to ensure profitability?
- Which is the most suitable technical solution for the CAP case
- Which is the best business model?
  - Decentralized P-extraction plants?
  - One unique regional platform?
  - Export of ashes?
- End-users still to be involved in Italy



# Time schedule



We believe in Citizens participation



<http://www.biopiattaformalab.it/>

**RESIDENTIAL ADVISORY BOARD** <https://www.rab-biopiattaforma.it/>



# Partners

## BIOMETHANE

## SMART PLANT

## EXPERTS + LCA

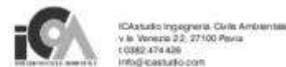
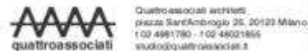
## DESIGN



**POLITECNICO  
MILANO 1863**



Assessment on **W**aste  
and **R**esources



## EXECUTION

RT: Mandataria:	
	<b>LADURNER srl</b> Via Innsbruck 33 39 100 Bolzano (BZ) 0471-949600 0471-949805 info@ladurner.it www.ladurnerambiente.it
RT: Mandanti:	
	<b>Cosedil spa</b> Piazza della Marina, 1 00196 - Roma Via Pinciana n. 22 A/1 95010 - Santa Venerina (CT) 095.954388 095.954044 direzione@cosedilspa.com www.cosedilspa.com
	<b>COMEF s.r.l.</b> Via Milano 20/22 - 21049 - Tradate (Va) 0331.819411 comef@comef.net www.comef.com
RTP:	
	<b>Technital S.p.a.</b> (Mandataria) VIA CARLO CATTANEO 20 37121 Verona (VR) 045.8053611 technital@technital.it technital@proc.technital.it www.technital.net
	<b>SERING Servizi di Ingegneria S.r.l.</b> (Mandante) Via Emerico Amari n. 148, 80130 Palermo (PA) 091.30.74.52 mailsering@sering.it www.seringingegneria.it
	<b>T &amp; P Tecnologie e Progetti SAGL</b> (Mandante) Via G. Bernasconi n.5 4802 Mondino (DE)





[Davide.scaglione@gruppocap.it](mailto:Davide.scaglione@gruppocap.it)

[www.gruppocap.it](http://www.gruppocap.it)

 THANK YOU